

Republic of the Philippines
BUENAVISTA WATER DISTRICT
Buenavista, Agusan del Norte

EXCERPTS FROM THE MINUTES OF THE REGULAR MEETING OF THE BOARD OF DIRECTORS HELD ON NOVEMBER 22, 2017 AT BUENAVISTA WATER DISTRICT, RIZAL AVE., BARANGAY 3 BUENAVISTA, AGUSAN DEL NORTE.

BOD RESOLUTION NO.49-A S.2017

“TO ADOPT AND IMPLEMENT NEW POLICY GUIDELINES FOR DISCONNECTED WATER SERVICES WITHIN A PERIOD OF ONE YEAR ONWARDS”

WHEREAS, unawareness of the basic policies and guidelines of the district basically resulted to conflict and verbal arguments between the districts representative and the concessionaires particularly during the disconnection and/or reconnection of service;

WHEREAS, this is the usual scenario that almost all of the districts’ field/office employees encounters which is hard for the employees to handle sometimes most specially when verbal attacks hits their self esteem;

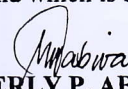
NOW THEREFORE, BE IT RESOLVED, as the body hereby resolved to approve and implement new policy guidelines for disconnected water services within a period of one year onwards and the following guidelines must be observe accordingly:

- The concessionaire must and should undergo the orientation seminar as requisite for the reconnection of service;
- If the concessionaire cannot attend the orientation seminar, he/she may authorize a representative on his/her behalf granting that the representative is a household member and/or an occupant/tenant;
- Orientation/seminar is needed to inform and refresh the concessionaire perceptive with the basic policies and guidelines of the district;
- This new policy guideline was formulated to keep away concessionaires from complaining and presenting negative comments even on social media due to policy ignorance that totally affects the districts morale.

RESOLVED FINALLY that this policy will take immediately after approval and adoption.

ADOPTED and APPROVED this 22nd day of November, 2017 at Buenavista, Agusan del Norte.

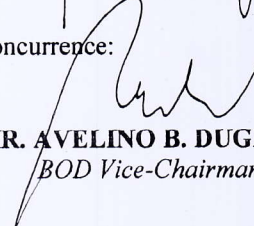
I HEREBY CERTIFY to the correctness of the foregoing resolution and which is still in full force and effect and has not been recalled nor revoked or cancelled.


DIR. MERLY P. ABIVA
BOD Secretary

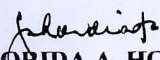
Attested by:


DIR. RAYMUNDO A. AVISO, JR.
BOD Chairman


Concurrence:


DIR. AVELINO B. DUGLAS
BOD Vice-Chairman


DIR. LAUDITA J. ARAPAN
BOD Member


DIR. FLORIDA A. HORDISTA
BOD Member

Noted:


ELISA B. AMBAY
General Manager